------ Forwarded message ------From: **BTSReception** <<u>btsreception@bolandrental.co.za</u>> Date: Tue, 06 May 2025, 13:15 Subject: septic tank Portion 126 of Hangklip 559 kleinmond To: <<u>gfranfour@gmail.com</u>>





Good day,

We would like to thank you for your enquiry. Please find attached our application forms: Cash Client Information and 30-day Credit Application, as well as your quotation.

Please complete either one of the two options and return together with ID.

Please note the following:

**Cash Client Information Forms and Credit Applications** 

Credit applications are reviewed by our accountant and a confirmation letter will be sent to you upon approval. Any transactions before the account application is successful, are handled strictly COD.

## **Quotations and COD Payments**

Quotations include a once-off handling fee, delivery and collection, as well as one month's rental upfront. The first invoice is charged pro-rata and quotations are valid for 14 days.

All approved quotations must be paid as follows:

- *Standard Rentals:* Payment must be made once you receive your invoice on cash accounts.
- 30 Day Accounts: Payment to be made 30 days after statement date.

## **Client Service Centre and Bookings**

When booking, please provide your delivery address, contact person and phone number to your Booking Agent.

## Accounts and Payments

Rentals are paid in advance. Your statement along with your invoice will be sent on the first weekday of a new month. All invoices must be settled within 5 days upon receipt. Please send any queries, plus your Proof of Payment to our accounts department.

Alicia: <u>alicia@jmgrp.co.za</u>

# **Off-hires and Credits**

*New Rental Bookings and Extensions:* Please notify your Booking Agent via email. Alternatively ring our call centre on 086 111 5193 (Option 2).

*Off-hire Credits:* Off-hires booked during a new month are credited according to when the booking is made as follows:

 $1^{st}$  to the  $3^{rd}$  of the month – 4-weeks credit.

- 4<sup>th</sup> to the 15<sup>th</sup> of the month 2-weeks credit.
- 16<sup>th</sup> of the month onwards and pro-rata invoices no credit.

## Insurance

The insurance is to support you financially in the event of products being damaged or stolen. With our insurance, you will only be liable for a 10% excess (calculated on the cost of the product) with a minimum value of R2500.00 per claim. Insurance premiums are added to your monthly invoice.

Insurance rates:

- Monthly Rates for Toilets:
  - Agri and Mobile Units: R50.00 per month, per unit

#### **Price increases**

Our price increase takes effect from 01 March annually.

For any further queries, please get in touch with your Booking Agent

**Best Regards** 

Allison Goliath Boland Toilet Services: Call Centre Agent

T: 086 111 5193
E: <u>btsreception@bolandrental.co.za</u>
W: <u>www.bolandtoilets.co.za</u>
A: <u>13 Meul str</u>, Bella Vista, Ceres, 6835



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